

Shoppa Digital Signage System Requirements

All digital signage units must be installed in a common subnet with the following characteristics:

- DHCP is available
- DHCP assigns at least one DNS server
- UDP Broadcast is available
- In addition to this, the Director must have access to the internet at the ip-ranges
 - o 52.236.20.80/29
 - o 217.119.170.56/29

Network Load

The amount of data that the Director retrieves from the internet varies with the number of slides to be displayed. A rule of thumb is 2 MB per product shown. Additional screens showing the same material does not demand an increase in network connection bandwidth.

Connecting player hardware to wireless network

Broadcasting SSID.

The wireless network needs to have Broadcasting SSID.

The wireless network needs to have WPA2-PSK encryption with passphrase (*open unencrypted networks will not work*).

The wireless network needs to have proper and stable signal strength.

The two Wi-Fi antennas included with the player hardware must be mounted.

Furthermore, if the SSID or the passphrase is changed the player hardware must be reconfigured.

Contact

If you have any technical question about Digital Signage, please refer to our web manual at <http://manual.shoppa.com/> or contact your Digital Signage service provider.



You may also raise a ticket by contacting our support at support@shoppa.com